

# COLUMBUS<sup>o</sup> CURRENTS

## New Year – New Lobby & Drive Thru Hours Monday – Friday 8:30 am – 4:30 pm

Our lobby and drive thru are open at the Deming Office. Our Member Service Representatives are always here to answer your questions, accept payments and complete service requests. In accordance with the Governor's orders a mask is required in the lobby area and the lobby is limited to 4 members at a time.

Payments can be made by mail, online at [www.columbusco-op.org](http://www.columbusco-op.org), using the SmartHub app on your mobile device or by phone using our Interactive Voice Recognition (IVR) system at (855) 874-5352. You can call our main office at (575) 546-8838 or toll free at (800) 950-2667 and speak to a Member Service Representative during normal business hours or at (800) 228-0579 after hours. A payment drop box is also available at our office, located at 900 N. Gold. Please send the return stub portion of your bill back with your check when you pay by mail for proper crediting to your account.

## It's Scholarship Application Time

Columbus Electric Cooperative awarded 23 scholarships to the Class of 2020. Scholarships are available in the amount of \$1,000 per year (\$500 per student per semester). Active members or the immediate family of an active member of the Cooperative who will be enrolled full-time in a college, university, vocational or technical school are eligible to apply. Academic accomplishment, character and need will be the determining factors in selecting the persons to receive these scholarships.

Applications and full program details are available at the CEC office, High School counselors or applications can be downloaded from the Cooperative website [www.columbusco-op.org](http://www.columbusco-op.org).

**The deadline to return scholarship applications is Monday, March 1, 2021.**

### **Information to provide when calling in an outage**

#### **10 Digit Phone Number Listed on Your Account**

Additional information needed is your

Account Number & Name, Service Address & Meter Number

**EMERGENCY RESPONSE NUMBER 1-800-950-2667**

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*This institution is an equal opportunity provider and employer.*



## Energy Efficiency Tip of the Month

Use wool or rubber dryer balls in the clothes dryer to reduce drying time and static. Wool dryer balls can also absorb extra moisture. These are an efficient alternative to dryer sheets, which can create buildup on the dryer's filter and reduce air circulation. If you prefer dryer sheets, scrub the filter once a month to remove buildup.



## Security Lights

If evening seems to be setting in before you've done all your chores, or perhaps you'd just like the security of some additional lighting, Columbus Electric Cooperative may have the solution for you.

Security lights are available for a monthly minimum charge established by a contract between the member and the utility under the Lightning Service Rate, in accordance with the utility's extension policy

Columbus Electric Cooperative will install a light on a Cooperative owned existing meter or transformer pole. If the light ever stops working, the Cooperative will repair or replace the light at no additional charge. Please report any maintenance problems by contacting the Cooperative.

If you are interested in a security light at your location, contact our office at 575-546-8838 or 1-800-950-2667.

Available to all consumers within the utility's service area.

### Monthly Lighting Cost:

175 Watt Mercury Vapor Lamps	\$15.25 per month
400 Watt High Pressure Sodium	\$32.45 per month
100 Watt High Pressure Sodium	\$16.25 per month

*Emergency Response Number*  
**1-800-228-0579**

*Toll - free Office Number*  
**1-800-950-COOP (2667)**