Avoid Third-Party Payment Websites

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Pay online with SmartHub

Columbus Electric offers two online bill payment options that are accessible from the Co-op's website. Both options utilize SmartHub and are available any time, all the time and are applied to the account immediately.



Columbus Electric Cooperative, Inc. urges members to stay away from third-party websites when making payments. Many websites, such as Doxo.com, accept payments for hundreds of businesses. These websites make payments electronically or by check on a member's behalf. Most of them charge users to send payments.

Please be aware that sites like these are using the cooperative's logo and information but are NOT affiliated in any way with Columbus Electric Cooperative. Payments made through these sites are not guaranteed – they may not arrive on time, may not be applied to the account properly, and could result in late fees or disconnections.

Please do not use third-party websites when making a payment to the cooperative. If paying online, use the cooperative's SmartHub app. SmartHub is the online application members can use to pay their electric bills. Members can choose to login to their full account to make a payment, or they can bypass the login completely to make a quick payment.

What's nice about creating an online account is that not only do you have the option to pay your electric bill, you can also see your account history, turn on/off paper bills and much more. In order to make a quick payment using SmartHub, you must have the account number and the last name on the account.

SmartHub is also available for Android and Apple smart devices. Please call the office for any assistance with the SmartHub app.

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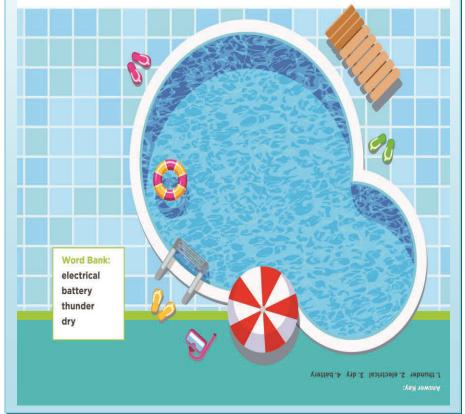


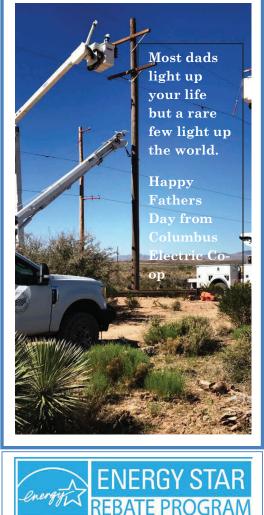
SWIMMING POOL ELECTRICAL SAFETY

Water and electricity never mix! Remember to practice electrical safety when you're cooling off in the pool. Fill in the blanks in the electrical safety tips below. Use the word bank for help. *Hint: Check your answers in the key below.*

SWIMMING POOL SAFETY TIPS:

- 1. If you hear ______, immediately exit the swimming pool. Storms may be near.
- Never bring ______ devices near a swimming pool. If they come in contact with water, electric shock could occur. Devices should be kept at least 10 feet away from water sources.
- 3. Outdoor electrical outlets should be covered to keep them _____
- 4. When possible, use ______ operated electrical devices when outside near a swimming pool.





Appliance Rebates

Columbus Electric currently offers a \$40 per unit rebate on new installations of Energy Star rated refrigerators, freezers and clothes washers and a \$30 per unit rebate on new installations of Energy Star rated dishwashers. Call our office at 800-950-2667 for more information.

Emergency Response Number 1-800-228-0579 *Toll - free Office Number* **1-800-950-COOP (2667)**

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