

# COLUMBUS<sup>®</sup> CURRENTS

*Has Your Status Changed?*

**UPDATE**

Have you recently tied the knot, gotten divorced or become widowed? If your name, address or telephone number has changed for any reason, Columbus Electric needs to know.

Up-to-date, accurate information makes it easier for you to conduct business with your co-op when you call. It also helps Columbus Electric keep you informed about important co-op business and ensures that your capital credits are sent to the correct address whenever they are retired.

When updating your records with us please make sure you include the names of any individuals who are approved to discuss your account information with us. Federal laws prevent us from discussing account details with anyone unless you have given us written permission to do so.

There are several ways that you can easily update your records with us:

- Simply fill out the change of address stub that is part of your electric bill and return it to us.
- Log on to SmartHub at <https://columbuscoop.smarthub.coop> and click on My Profile.
- Call us at 1-800-950-2667 and speak to one of our Member Service Representatives.
- Email us at [billing@col-coop.com](mailto:billing@col-coop.com)

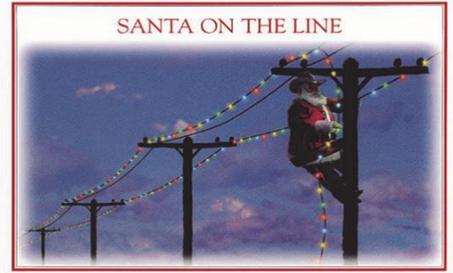
Thank you for helping us serve you better!

## Concern for Community A Principle That We Live By



*Chuck Kretek, Rachel Marrufo & Susanna Morris*

“Concern for Community” is one of the seven Cooperative Principles and Columbus Electric is proud to invest in the communities that we serve. We are a Touchstone Energy Cooperative and thanks to the generosity of Touchstone Energy we were able to help sponsor Shop with A Cop again this year. This donation is able to help ensure that the event continues to thrive throughout the years as they help less fortunate children receive a little extra cheer at Christmas time.



### Merry Christmas & Happy New Year

CEC Will be closed in Observance of  
Christmas and New Year's Day

Monday December 24

Tuesday December 25

January 1 2019.

24/7 Outage & Payment Center  
1-800-228-0579



#### Holiday Energy Tips

Electric bills can increase in the winter for various reasons— holiday gatherings, house guests and shorter days and longer nights.

Small measures can help control energy costs.

Curb space heater usage and turn down thermostats whenever possible. Decorate your home with LED lighting. Remember, every time you open the oven door, the oven temperature can decrease as much as 25 degrees.

*Emergency Response Number*  
**1-800-228-0579**

*Toll - free Office Number*  
**1-800-950-COOP (2667)**